

F-Secure keeps the bad things out



The Scottish Association for Mental Health (SAMH) is Scotland's leading mental health charity. They run over 80 individual services providing supported accommodation, training and other forms of assistance to people with current or past mental health problems.

"All of our training centres are protected by F-Secure. One of our main areas of training is information technology and these days, that means networks and Internet access. Without antivirus products, allowing service users to access the Internet to develop their skills would just not be feasible. Using F-Secure to protect our training networks allows us to carry out the training we wish without needing to worry about whether the network will be brought down by an infection.

As a charity we are always looking for the best value for money to allow us to use our limited resources for their primary purpose of helping people. F-Secure has been hugely supportive in helping us to make the most of what we have both in terms of finance and of staff.

Our training centres are spread throughout Scotland from Selkirk in the Scottish Borders to Aberdeen in the Highlands, with only three staff providing support for all of our IT we need a reliable, low maintenance solution to keeping viruses out of our systems. F-Secure has given us that. If you want a practical demonstration of how F-Secure has helped us, let's just say that through use of F-Secure products we have been completely unaffected by both the Blaster and Sasser worm outbreaks.

SAMH also has a campaigning arm. We work to improve the rights of people with mental health problems and complex needs, enabling them to live fulfilled lives as equal, valued citizens. As such we work in partnership with public and private sector funders and organisations including the Scottish Executive and Members of the Scottish Parliament. This means that our email system has the addresses of some very prominent people in Scotland and an outbreak of any email-based mass mailing virus could make us very unpopular, very quickly. Our central administration systems must be protected at all times from emailing viruses and F-Secure for Exchange provides us with peace of mind. Although our Internet Service Provider has installed virus filtering in their systems, we still get infected emails arriving at our mail server and F-Secure has been 100% efficient at ensuring that these are dealt with.

Talking on behalf of the organisation, F-Secure does what the best antivirus product should do, it goes completely unnoticed. No-one, except the IT staff, should need to know that there is an anti-virus product there – as long as it keeps the bad things out, everyone's happy. Talking on behalf of IT, the central administration, exemplary detection rate and ease of use makes our lives easier and that's all anyone in IT could want."

(John Stoner, Information Systems' Manager, The Scottish Association for Mental Health)

Facts-at-a-glance

Association	The Scottish Association for Mental Health
Industry:	Healthcare Charity
System platform:	Windows desktops, servers and exchange
Utilized product:	F-Secure Anti-Virus Enterprise Suite
Users:	260

